# COMPCONTROL

# Best Training Strategies for Dangerous Jobs

Hands-On Lesson Crucial to Emphasizing Safety

Here's a simple rule to follow when it comes to safety training: The more hazardous the job, the more hands-on the training should be. That's the conclusion researchers reached in a recent study published in the *Journal of Applied Psychology*.

In jobs where death, injury or illness was most likely to occur, hands-on training was far more effective than less engaging training, including behavior modeling, job simulations and hands-on training. Training methods less effective for high-risk positions include: lectures, films and videos, and reading materials.

#### Applying the 'Dread Factor'

Why are more interactive methods successful? Researchers call it the "dread factor." Workers who get hands-on training for these dangerous situations get specific training on avoiding hazards and preventing injuries.

But that direct training also simulates the dangers of the job enough that workers see how dangerous the work really is. So they take the training more seriously—they talk with other workers and supervisors during and after the training, and spend more time reflecting on lessons.



#### **Training Depends on the Hazards**

Researchers reached an interesting conclusion when they

looked at less hazardous work. The less engaging training was just as effective in protecting workers in low-risk positions. The lesson: For jobs where there's a high risk of injury to workers, going the extra mile in time and money on engaging, hands-on training just may be worth the investment. For less dangerous jobs, training that's passive and most cost-effective will probably do the trick.

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CompControl/City Safe are publications of the League of Kansas Municipalities and the Kansas Municipal Insurance Trust for the purpose of educating and informing cities about loss control methods and risk management. If you have any questions concerning KMIT workers' compensation or risk management that you would like to see answered in this newsletter, please direct those inquiries to:

Kansas Municipal Insurance Trust 300 SW 8th Avenue Topeka, KS 66603 Phone: (785) 354-9565 Fax: (785) 354-4186 dfurman@lkm.org

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# KMIT 2012 Work Comp Premium Invoices Sent

KMIT has mailed out its **2012** *Renewal Notices*. The notices include a quote and premium-due invoice. KMIT invoices are <u>due and payable when</u> received, and are considered past due after January 31. The coverage period begins on January 1, 2012.

Please review your information when you receive it, and please contact KMIT (Deanna Furman, at 785-354-9565 or <a href="mailto:dfurman@lkm.org">dfurman@lkm.org</a>) should you notice any irregularities or have any questions concerning your quote or statement. The best time to resolve



issues is as soon as possible. If for some reason, your city does not receive an invoice by the date of this publication, there is likely a problem with the mail, and KMIT needs to be notified.

#### Be sure to remember:

- 1. Checks are to be made payable to 'KMIT';
- 2. Checks MUST be mailed in care of KMIT's special lockbox address at UMB. (Please check to see if your vendor/address is current; this address changed a number of years ago, but some checks still seem to get mailed to our 'old' bank.) The current bank information is provided on the invoice and the quote.

## It's NOT Worth It!

**Texting while driving is just not worth the risk.** And, texting while driving at work is just as dangerous as texting while driving on your own time.



Whatever, or however important, the message...it can wait for you to pull over to read it and respond, can't it?

Talking on a cell phone, and anything else that distracts one's attention while driving, is bad enough—<u>texting</u> while driving is even worse. Please just don't do it.

Watch this short video from AT&T by typing the address into your web browser: <a href="https://www.tinyurl.com/text386">www.tinyurl.com/text386</a>.



# Annual Payroll Audits Start in Late-January 2012

Remember that KMIT's annual process of auditing your city's payroll for the preceding year <u>starts in late-January every year</u>. Auditors from KMIT's contracted agent for payroll auditing, **The Audit Store**, will be making contact with the one person in each KMIT city who has been designated by the city as its KMIT contact person.

About half of all KMIT members (generally, those with premiums over \$15,000) will be given an on-site ('desk') audit, while the 'smaller' (half of the) cities in our group will be audited via phone and fax.

It speeds up the process when the <u>city assigns a specific person</u> to this task, and when that person knows where to find the payroll information, as well as something about the organizational framework of the city (who works where, etc.)—or knows how to find out.

When The Audit Store auditor calls, please work with them to get him/her in your city (or on the phone with your contact person) as soon as possible.

The payroll auditors will be asking for payroll numbers for 2011 this time around.

# Training Tip: It's Twice As Effective If You Test 'Em Twice!

If you normally give people a quiz after you have trained them on a work or safety procedure, give them the same quiz **before** the training, too.

Most people will get drawn into comparing the answers they guessed the first time around with the answers they gave on the second quiz.

Doing the comparison helps. City employees get more **involved** and more **motivated**, and that helps them remember the info in the training.

It's a small thing... but it has been proven to work!

Reprinted with permission in lightly-edited form from *Injury Prevention & Cost Control Alert*: 370 Technology Drive—Malvern, PA 19355 (800) 220-5000.



# NEWS & NOTES

# SAFE CITIES as of November 30, 2011

If you would like assistance returning an injured employee to work, or need ideas for modified duty, please contact Marla or Gene, 1-800-288-6732 or <a href="mailto:kmitclaims@imacorp.com">kmitclaims@imacorp.com</a>.

Admire **Conway Springs** Allen Cullison Altamont Damar Andale De Soto Atlanta Derby Baldwin City Douglass Eastborough Basehor Bel Aire Edgerton Elkhart Beverly Bird City Ellsworth Blue Mound Esbon Blue Rapids Eureka Ford Brewster Chautaugua Fort Scott Fowler Cheney Cherryvale Frankfort Concordia Glasco

Glen Elder Grainfield Grandview Plaza Greelev Grenola Grinnell Halstead Hamilton Hartford Horton Jetmore Johnson City Kingman Kinsley LEAGUE Lecompton Lenora

Leoti Lucas Maize McFarland Melvern Minneapolis Moline Mound City Neosho Rapids Ogden Olpe Oskaloosa Oswego Ozawkie Palco Peabody Princeton

Ramona Ransom Reading Satanta Sedgwick **Sharon Springs** St. Francis Stafford Tampa Tescott **Tipton** Tonganoxie Treece Turon WaKeeney Wakefield Walton

KMIT cities are considered Safe Cities if no lost time claims have been reported during the calendar year, beginning January 1, 2011.

# 2011/2012 KMIT Executive Board

At its meeting immediately following the KMIT Annual Meeting, the KMIT Board of Trustees chose the **KMIT Executive Board** for the upcoming year (October 2011—October 2012). They are as follows:

President: Daron Hall, Ulysses City Administrator

Vice President: Larry Paine, Hillsboro City Administrator

Treasurer: Herb Llewellyn, El Dorado City Manager

KMIT www.kmit.net

Past President: Bobby Busch, Neodesha Finance Director/City Clerk



# City Safe

Winter 2011

### Safety Alert - Helpful Hints For You

by Renee Rhodes Risk Control Specialist, IMA

#### Safety Question From A KMIT City:

Our city has a number of employees that are approaching retirement age but are continuing to work due to the economy. How do we accommodate this and ensure these experienced employees remain injury free?

#### **Answer:**

We recommend a review of job descriptions and minimize major exposures to injury through new equipment and procedure changes. Additionally, take a look at how ergonomic changes can remove the potential for injury and reduce employee exposure. Implementation of a health and wellness program can also be a huge benefit to reducing potential for injuries and illness.

#### Safety Question From A KMIT City:

Last year our city experienced several employee injuries involving slips and falls during the winter months. It looks like this winter will be just as bad as last year. What do you recommend to help reduce our potential for slip and fall injuries?

#### **Answer:**

Slip and fall injuries can occur in a number of places during the winter season, especially in parking lots, at highly-traveled entrances, sidewalks, stairways, hallways, and on the highways. It is a good idea to remind employees continuously during the season about slip and fall hazards. Safety meeting topics should include winter weather safety, such as appropriate footwear, safe driving in inclement weather and the hazards of working in winter weather conditions. Here is a checklist that should provide some valuable information to employees:

- Wear slip-resistant footwear when conditions are wet, icy or snowy
- Keep your footwear in good condition
- Don't block your view of the walking surface when carrying objects
- Take shorter choppier steps with toes pointed slightly outward when walking on wet, icy or snow covered surfaces
- Use only designated walkways. Do not take short cuts



# Safety Training Videos Don't Delay - Order Today!

Videos Offered in the IMA Safety Video Library

#### **NEW!** The Risk Is In The Routine: A New Look at Accident Prevention

KMIT has acquired a new training video. 'The Risk Is In The Routine' is a great 21-minute video produced by **CIRSA** (the Colorado Intergovernmental Risk Sharing Agency; <a href="http://www.cirsa.org">http://www.cirsa.org</a>).

This video is designed especially for cities, and brings attention to the average day-to-day hazards of work, and points out ways to be more aware of how ordinary daily activities can be made safer. Though this video works for all departments of the city for just about any training session, it would be especially useful for new employee orientation.



#### **Preventing Injury Through Body Mechanics, Ergonomics & Physical Fitness**



This 18-minute video discusses the importance of using proper body mechanics, ergonomics, and physical fitness in preventing cumulative trauma injuiries both on and off the job. Various scenarios involving public entity employees are depicted. Proper lifting techniques, ergonomic risk factors, using proper tools and equipment, stretching exercises, and physical fitness are emphasized.

**SEASONAL VIDEOS!** Gearing up for inclement weather this winter? Check out a few relevant seasonal training videos such as Snow Plow Safety; Winter Hazards and Safe Driving; Slips, Trips and Falls; and Ladder Safety.

KMIT and IMA videos can be borrowed free-of-charge by contacting Kristi McCosh with IMA, (316) 266-6297 or email Kristi.mccosh@imacorp.com

For a complete video library listing, go to KMIT.net and click on the document center (top right corner) then click on IMA Safety Video Library.

# KMIT Honors 2011 Loss Prevention Certification Program Award Recipients



(75 cities)

•	
Abilene	
Altamont	
Andover	
Arkansas City	
Atchison	
Augusta	
<b>Baldwin City</b>	
Basehor	
Baxter Springs	
Bel Aire	
Bonner Springs	
Cheney	
Cherryvale	
Clay Center	
Coffeyville	
Concordia	

El Dorac	do
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Glasco	)
Glen Eld	er
Goodlar	nd
Grainfie	ld
Great Be	nd
Grenol	a
Halstea	d
Hamilto	n
Hays	
Haysvill	
Hiawath	na

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Hill City
Hillsboro
Hoisington
Independence
Johnson City
Kingman
Kinsley
Lenora
Lucas
Maize
McFarland
Minneapolis
Montezuma
Neodesha
Newton
Osage City
Oskaloosa
Oswego
Palco

Paola
Park City
Parsons
Peabody
Princeton
Ransom
Roeland Park
Russell
Sedgwick
Sharon Springs
St. Francis
Stafford
Stockton
Tescott
Tipton
Ulysses
Wamego
Wellington

Gold-level cities receive a 5% safety discount on next renewal (2012)



Admire
Andale
Atlanta
Chautauqua

Conway Springs
De Soto
Douglass

Eastborough Edwardsville Esbon Frankfort

Girard Grandview Plaza Leoti Marysville Medicine Lodge Satanta

(14 cities)

Silver-level cities receive a 3% safety discount on next renewal (2012)



<b>Bird City</b>
Clearwater
<b>Council Grove</b>
Damar
Edgerton

Florence Jetmore Larned Moline Oberlin

Osawatomie Rose Hill Spring Hill Valley Center Wakefield

(15 cities)

Bronze-level cities receive a 1% safety discount on next renewal (2012)

## KMIT Injury Stats 2011 as of November 30, 2011

<u>Department</u>	# Injuries	Cost	<u>Department</u>	# Injuries	<u>Cost</u>
Administration	16	\$168,970	Miscellaneous	13	\$13,697
Airport	1	\$1,648	Park	41	\$77,844
Animal Control	2	\$347	Police	110	\$331,359
Electric	37	\$100,189	Public Works	1	\$1,300
Emergency	8	\$66,925	Recycling	2	\$1,620
Fire	46	\$240,170	Sanitation	24	\$86,834
Health	2	\$25,097	Street	63	\$402,113
Library	2	\$71,300	<u>Water</u>	<u>61</u>	\$90,799
Maintenance	47	\$73,148	TOTAL	476	\$1,753,360

## Calendar of Events

#### January 2012

31 KMIT Premium Invoices Due

#### February 2012

KMIT Supervisor Training, Roeland Park

KMIT Supervisor Training, Coffeyville

KMIT Supervisor Training, Atchison 15 16 KMIT Supervisor Training, Abilene

**KMIT Board of Trustees** 

Meeting, Hillsboro

KMIT Supervisor Training, Kinsley KMIT Supervisor Training, Maize

March 2012

KMIT Supervisor Training, Goodland

KMIT Supervisor Training, Stockton

Spring Edition - CompControl/City Safe 15

#### April 2012

**KMIT Board of Trustees** Meeting, Marysville

#### **June 2012**

Summer Edition - CompControl/City Safe

**KMIT Board of Trustees** 29 Meeting, Roeland Park

### **KMIT Balance Sheet** as of November 30, 2011

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Checking Account	\$1,544,672
Investments	\$8,500,000
Accrued Interest	\$86,486
Accounts Receivable	\$445
Excess Premium Receivable	-
Specific Recoverable	\$457,747
Aggregate Recoverable	\$14,660
Prepaid Expenses	\$76,744
Total Assets	\$10,680,754

**Total Equity (NET WORTH)** 

Liabilities & Equity	
Accounts Payable	-
Excess Premium Payable	-
Reserve for Losses	\$3,235,585
IBNR Reserve	\$2,851,759
Deposits on Premium	\$387,853
Accrued Taxes and Assessments	\$382,369
Total Liabilities	\$6,857,566
Total Liabilities and Equity	\$10,680,754

\$3,823,189

## Welcome New KMIT Trustees

Two new KMIT Trustees were elected to the KMIT Board by the membership at the recent KMIT Annual Meeting in Topeka. **Clausie Smith** and **Keith Schlaegel** are both now beginning terms on the Board of Trustees.

Clausie Smith is in his fifth term as Mayor of Bonner Springs and previously was a city council member for eight years. He is a retired newspaper publisher, and has been involved in a wide range of community activities. Clausie has served as president of the Chamber of Commerce, industrial development commission and Kiwanis Club. During 2011, Clausie was named Kansas "Mayor of the Year" and received the E. A. Mosier Excellence in Local Government award in October. He is also a winner of the Huck Boyd award given to journalists for outstanding community service. Clausie is currently a member of the board of directors for MARC and the Wyandotte County United Way.

Keith Schaegel has been City Manager for the City of Stockton since 2009. A resident of Stockton since 1983, he has served on various committees and boards including the city commission, library board, zoning board and county economic development commission. Before becoming City Manager, he lived in Colorado and Arizona where he worked as a newspaper writer and editor. While living in Summit County, Colorado Keith was employed as the Director of the Summit County Chamber of Commerce. He has a degree in English from Kansas State University. Keith and his wife Melinda have two children with split allegiance, one a KU grad and the other a current student at K-State.

# Four Ways to the Safe Completion of Dangerous Tasks

Four ways to make sure employees follow Safety Steps while doing especially dangerous jobs:

- EXPLAIN <u>exactly</u> what you want workers to do and the Safety Steps they'll need to take;
- 2. INSPECT the job site and safety setup before allowing workers to start the task;
- OBSERVE the employees doing the job, and make sure they're following the Safety Steps;
- **4. STOP** the job if you catch a worker skipping any of the Safety Steps you discussed before the job got started.



Excerpted (and lightly edited) from 'What you need to know', Supervisor Safety Bulletin: 370 Technology Drive—Malvern, PA 19355 (800) 220-5000.

# 2012 Regional Supervisor Seminars

Roeland Park—Wednesday, February 8, 1—4 pm

Coffeyville—Thursday, February 9, 9 am—noon

Atchison—Wednesday, February 15, 1—4 pm

Abilene—Thursday, February 16, 9 am—noon

Kinsley—Wednesday, February 22, 1—4 pm

Maize—Thursday, February 23, 9 am—noon

Goodland—Wednesday, March 7, 1—4 pm

Stockton—Thursday, March 8, 9 am—noon

Watch for upcoming enrollment forms for 'Work Comp Management for Supervisors' to be sent via email in January!

Kansas Municipal Insurance Trust 300 SW 8th Avenue Topeka, KS 66603



